



**PAHCOM** Professional Association of  
Health Care Office Management  
*Specializing in Physician Practice Management*



March 6, 2012

To Whom It May Concern:

I am writing this letter of recommendation on behalf of Scott Carbonara. In November of 2011, the Lehigh Valley Chapter of PAHCOM held a 2 day educational conference at the Sands Casino Resort in Bethlehem, Pennsylvania. The conference was held for area medical practice managers, and provided continuing education in their field. We had over 100 people attend our conference.

Scott Carbonara was the Keynote Speaker, as well as a speaker for 2 additional general sessions throughout the conference. His keynote presentation was excellent. He was extremely engaging and energetic. One of the things I liked most in his presentation style is his use of real life examples and how his leadership concepts will work in real life situations.

At the end of our conference, we conducted a survey and asked for feedback on our speakers. Scott received all 5 out of 5 ratings across the board. Most of the people commented that he had been one of the best speakers they had heard out of the many conferences they have attended.

I can highly recommend Scott as a speaker and hope I have the opportunity to hear him speak again in the future.

Sincerely,

*Cindy Fisher*

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President, Lehigh Valley Chapter of PAHCOM