

# Everything Attitude

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Good morning:

I first came in contact with Scott Carbonara when he held the position of chief of staff at Blue Cross Blue Shield of Illinois, and several other states. He hired me to speak about the power of positive attitude to his team at multiple locations. It became clear to me over the years while working with Scott that he truly believed in the power of engaging his employees. He not only knew his stuff, with years in the trenches as a front-line leader, but walked the walk by leading positively. His team of 13,000 employees showed that it worked by being completely engaged in what he offered. While presenting onstage, he held his audience's attention with humor, stories, solid training, and the listeners' trust.

Years later, I hired Scott Carbonara to present his leadership topic at a public seminar I held called, Go Positive Seminars. He was very professional throughout, and despite working with a very tight timeframe, delivered a great talk that my live audience and simulcast (web) listeners rated highly. I'd highly recommend Scott as a consultant or speaker to any group wishing to engage its employees or leaders. Scott has the credibility of years of experience in the field, combined with a down-to-earth approach that makes him highly accessible.

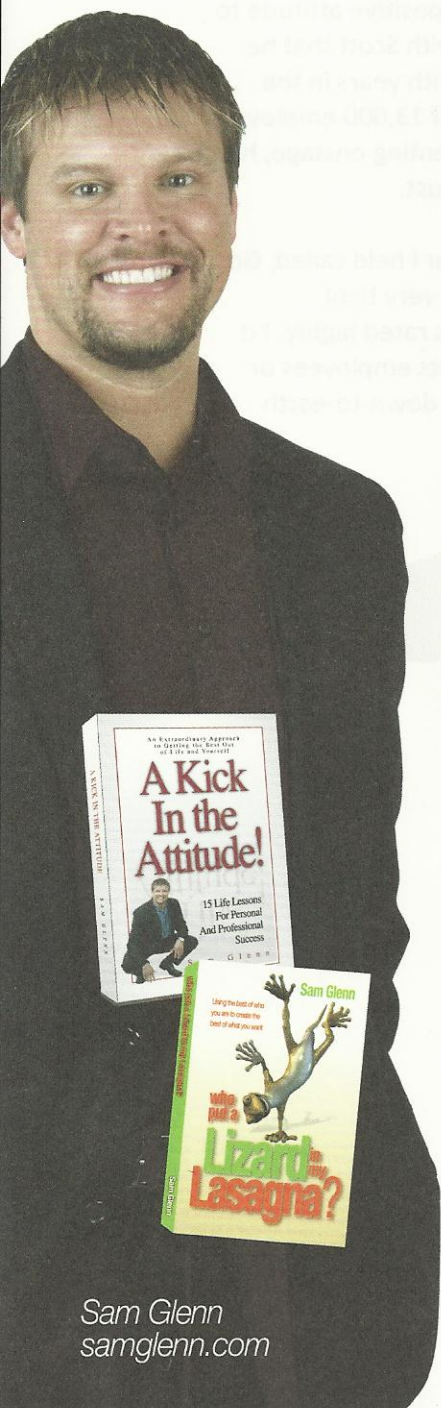
Sincerely,

*Sam Glenn*

President, Sam Glenn Presentations, Inc.

Author of *A Kick in the Attitude*

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